Keeping the Office Rolling on the Road

Mobile Computing Tips

What We're Going to Cover

- Internet Provider
- Setting up your Office
- Checklists
- Computer Setup
- Before You Leave
- How to Connect

Choosing an Internet Provider

- Choose an Internet Provider that Offers:
 - National-wide Local Dial-up
 - 800 Dial-up if your are in the middle of nowhere or from a pay phone
 - I Use Earthlink, MSN will work. AOL will work, but I don't recommend.

Office Setup

- Network Card for Laptop and Desktop
- Ethernet Plug-in for Laptop
- Windows 98 2nd Edition or ME
 - Allows Internet Connection Sharing
 - I'm assuming Windows XP does, but I don't have any experience

Pre-Travel Checklist

- Equipment Checklist
- Software Checklist
- Personal Files Checklist
- Local Dial-Up Numbers at Destination(s)

Equipment Checklist

- Laptop & Power Cord
- Mouse & Mouse Pad
- Regular 6ft-10ft Phone Cord
- 25ft Phone Extension Cord
- Phone Line Splitter
- Phone Line Coupler
- Ethernet Cord & Connector

Software Checklist

- Microsoft Office or Other
- Outlook or Other Schedule Contacts
- Outlook Express or Email Software
- Work Related Software FrontPage, WS_ftp, PaintShop Pro, Acrobat, Quicken?

Personal Files Checklist

- Outlook Express Address Book c:/windows/application data/microsoft/address book/
- Outlook Schedule / Contacts c:/windows/application data/microsoft/outlook/ or c:/windows/local settings/application data/microsoft/outlook/ outlook.pst
- Favorites
 c:/windows/favorites/
- Work Files c:/my documents/?

Before You Go

- Make Sure You Have Your Equipment
- Make Sure All the Right Software is Installed and Working
- Transfer Your Personal/Work Files
- Search and Print Local Connection Numbers for Your Destination

Dial-Up Networking Setup

- Go To My Documents / Dial-Up Networking
- Create Dial-up Networking for Travel, 800, Common Places
- Setup Dial Properties
 - Local / Travel / Dial-9 / Credit Card
- Copy Icons to Desktop

Outlook Express Setup

- Setup Account the Same as Desktop
- Go to Advanced Setting and Change to Leave a Copy of Mail on Server set for number of days you'll be gone
- This allows to get your messages on your desktop once you get home

Connecting at the Airport

- Find Pay Phone with Data Jack
- Turn on Computer
- Plug Modem into Jack
- Check for Instructions on Pay Phone
- Dial 800 or Deposit Coins and Dial Local or Dial Credit Card

Connecting at Your Hotel

- Does Phone have Data Port?
- Does Hotel Provide a Desk or Table?
- How Far away is the Phone?
- Connect to Data Port or use Phone Line Splitter to Connect Phone and Modem
- Check phone for Dialing Instructions as in Dial 9
- Setup Travel Dial-up for Local Phone number

Connecting at Your Hotel

- Open Dial-up Networking to Change Properties of Travel Setup
- Change Phone Number to Local Number
- Return to Desktop and Double Click on Travel Icon
- Select Dial 9 if Necessary and Change Area Code
- Click Connect and Listen for Familiar Connection Sounds
- If No sound, check Dial 9 or area code issues

Questions?

What Situations have you run into?

Your Website as a Marketing Tool

Randy L. Martin R. L. Martin and Associates

Getting Started

Register Your Domain Name

- Pick something that people can associate with your company
- Pick something easy to remember
- NetworkSolutions.com, Register.com & Others
- Main choices .com .net .org
- New choices .cc .ws .info .biz
- If name is taken, try adding a dash

Get Your Email Setup

- Nothing looks less professional than using an AOL address for your business
- Setup email addresses for all your staff rlmartin@rlmartin.com
- Setup a general email address for your web site (e.g. info@yourdomain.com)
- Make sure your email address is on your business card and all other information you give out

Web Development Process

- Decide if you're going to do the site inhouse or hire a web developer
- Make a list of what to include
- Develop an outline of the flow
- Design the Main Page and a template for the 2nd and 3rd level pages
- Collect necessary information
- Create pages and link together

Typical Builder Site

- Company Profile
- Building Philosophy
- Portfolio of Homes
- Homes/Sites Available
- Partners
- Related Sites
- Contact Us

Site Design Tips

- Ideally, main page and all links should be able to be viewed without scrolling
- Design for a screen size of 640x480
- Contact information on every page
- Pages need to load quickly
- Logical navigation is a must
- Don't use animated gimmicks

Site Design Tips

- Site should have a consistent look
- Include company name on every page
- Search & Site map for large sites
- Every graphic should have alternative text
- People should be able to find what they are looking for in three clicks

Designing for Maintenance

- Any thing that is repetitive should be saved as a separate file to include on your pages
- Some designs are easier to update than others

Site Organization

- Don't put all files in main folder
- Design folders so addresses to pages make sense and are as short as possible (e.g. www.naseo.org/events/)
- Use the default file names for main pages in folders so you don't have to type the file name

Don'ts

- Don't put all your information on one page
- Don't fill the front page with 100s of links
- Don't try to use every color in the rainbow
- Page Counters
- Under Construction
- Links that don't work
- Misspellings
- Hard to find contact info

What make a good web site?

- Offers value
- Professional
- Attractive
- Clean
- Quick-loading
- Easy to navigate

- Interactive
- Easy to find what your looking for
- Draws you in
- Engages you
- Considerate of the viewer

Web Styles

- Text
- Color Bar
- Graphic
- Flash

Web Site Promotion

"You can have the most beautiful web site and the best product, but if no one can find it, you are wasting your time and your money"

Promoting Your Web Site

- Direct Marketing
- Semi-Direct Marketing
- Indirect Marketing

Direct Marketing

- Put Web address on all your printed and promotional materials
 - Business cards
 - Stationary
 - Signature on all email
 - Vehicles
 - Signs
 - Exhibits
 - All printed promotional materials

Step 1:

Defining Your Objectives

- Most people skip this step
- Its as important as a business plan
- What do you expect to gain from having a web site?
 - Do you wish to provide information to your customers?
 - Do you wish to brand your company, creating a particular image?
 - Do you wish to sell a product or service?

Step 2: Define Your Target Audience

- Who will benefit from coming to your web site?
- Write them down
- Don't put "General Public", be specific
- Write down at least 3 or 4
- My Target Audience

Step 3: Research, Research,...

- Research other web sites that provide the same or similar services
- Forget that you have every heard of your product or service
- Write down 4-6 "keywords" or "keyword phrases" that you would use to type into a search engine
- Choosing the right "keywords" is critical

...and More Research

- Do people search for words using singular or plurals?
- Do people search for words in the past, present or future tense?
- Do most people search for words using adjectives?
- Do most people search for single or multiple words?
- Answers depend on age, education, region or topic

Step 4: Know the Search Engines

- All search engines index differently
- They all vary in the time it takes to index a site
- There are companies that specialize in getting you listed in the top 10

Main Search Engines

- Alta Vista
- Excite
- Infoseek
- MSN

- HotBot
- Lycos
- Webcrawler
- Yahoo

Search Engine Preparation

- Make list of keywords that you think people would use to find you
- Write brief description
- Add meta tags to your site
- Some index text in Title
- Some require text on the front page

Step 5: Search Engine Submission

- Use Free Submission Pages
- Go to Each Search Engine and submit
- Use one of the Submit to 500 for \$49.95

Search Engines

- 1st Goal: They can easily find you when they know your name
- 2nd Goal: They can find you if they are looking for you, but don't know you name
- 3rd Goal: They can find you when they don't know you but are looking for what you do or sell

Step 6: Setup Reciprocal Links

- Using Reciprocal links is as effective if not more effective than using search engines
- You need a links page on your site to reciprocate

Step 7: Tracking Your Marketing Efforts

- Create a leader page for each web site that is customized for that web site
- Track your visitors
 - Detailed access reports
 - How many and what pages
- Leader pages allow you to see where people came to you from

Summary

- Define your objectives
- Define your target audience
- Research, research and more research
- Know the search Engines
- Submit your site to the search engines
- Setup reciprocal links
- Track your marketing efforts

Questions